

# BROOMEES

## SERVICE BROCHURE

w.e.f. 1st January 2025

We are SERVICEABLE in

DELHI

NOIDA

GURGAON

PUNE

BANGALORE

RANCHI

ASSESSED

POLICE  
VERIFIED

BACKGROUND  
CHECK

REPLACEMENT

QUICK  
RESOLUTION

EXPERIENCED

AADHAAR  
VERIFIED

CUSTOMER  
SUPPORT



20000+ HAPPY CUSTOMERS



125000+ CERTIFIED WORKERS



SHARK TANK S2 FEATURED



I had a good experience with Broomees. I was searching for a cook, but with agencies, I was stuck. Broomees helped me by providing a cook who makes very good food! She's very polite and humble.

- Vanshika, C.R. Park, Delhi

# TYPES OF SERVICES

## 1. Basis hours

### Part Time

(come and go helpers)

### Full Time

(24 Hrs Live-In)

## 2. Basis scope of work

# SERVICES PROVIDED

### Japa



Domestic helper



Babysitter



### Cook



All-Rounder

## CLEANER

- Will do brooming, mopping, dusting, dishwashing, and bathroom cleaning.
- Pot cleaning is excluded.
- Prices starting from Rs. 610

**BOOK NOW**

## COOK

- Will make home style food as per as the menu mentioned on website.
- Additional charges for dish washing.
- Prices starting from Rs. 1,030

**BOOK NOW**

## JAPA

- Will assist the mother and baby from 0-2 months
- Additional charges for twin babies.
- Prices starting from Rs. 5,149

**BOOK NOW**

BABYSITTER	ALL-ROUNDER	24 HRS LIVE IN
<ul style="list-style-type: none"> <li>• Will take care of babies above 2 months of age.</li> <li>• Additional charges for odd jobs.</li> <li>• Prices starting from Rs. 1,030</li> </ul>	<ul style="list-style-type: none"> <li>• Will do cooking, cleaning, laundry.</li> <li>• Will not assist with baby care.</li> <li>• Prices starting from Rs. 1,030</li> </ul>	<ul style="list-style-type: none"> <li>• Can be booked for cooking, cleaning, baby care and japa separately.</li> <li>• Stays with customer.</li> <li>• Prices starting from Rs. 2,568</li> </ul>
<b>BOOK NOW</b>	<b>BOOK NOW</b>	<b>BOOK NOW</b>

## GENERAL SERVICE STANDARDS

Part Time Helper		24 Hrs Live-In & Japa Helper		
Helper Arrangement Period	1 to 7 working days		Female - 1 to 30 working days Male - 1 to 15 working days	
Replacements Offered	3 Months	2 Replacements	Japa - 1 Month	1 Replacement
	6 Months	3 Replacements	Japa - 2 Months	2 Replacements
	12 Months	5 Replacements	12 Months	3 Replacements
	24 Months	10 Replacements	(24 Hrs Live-In)	
Paid Leaves (to be encashed to the helper, if not utilized)	3 per month		2 per month	
Salary Collection & Payout	Paid by the customer, directly to the helper at the month end		Japa - Paid in advance with the Subscription Fee	24 Hrs Live-In - Paid between 25th to 28th of every month to Broomees on a Separate Salary Invoice



+91 8401840142



www.broomees.com

T&C

- Working slots for workers can only be chosen between 7:00 A.M. and 8:00 P.M. on the website or app.
- An 18% GST is applicable on the subscription fee; however, the salary is non-taxable.
- The replacement period will commence after the customer's approval. In cases of delay, the subscription will continue.
- For cooks and babysitters, we request an observation period of 3–5 days to incorporate customer feedback.
- In the event of a replacement, the salary of the previous helper must be cleared as soon as the helper is released from the job.
- Subscriptions must be renewed promptly upon expiry. Broomees reserves the right to discontinue the worker's services if the renewal is not completed. Please note, subscriptions cannot be paused during the tenure.
- Rejecting a helper's profile requires a valid and unbiased reason. Discrimination based on any protected characteristic under law is strictly prohibited.
- Once a booking is placed, changes in the requirements and location will not be possible.
- For a full-time helper, travel outside the city is not allowed. If the customer is going outside the city or requesting a replacement, charges for transportation, lodging and food may apply.
- Customers are authorized to request a Police Clearance Certificate of the helper, after joining (processing time is 5–7 working days).
- A refund is applicable if we fail to align a worker within 7 working days. Please refer to the Terms & Conditions link below for additional details.
- We share only one profile at a time to present the most suitable helper who aligns with your needs.
- A replacement can be exhausted in cases such as : A delay of more than 3 days in approving a profile, requesting a replacement without undergoing mediation with the helper, etc.
- While availing of the services of a full-time helper, the customer will be required to sign a customer agreement.



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**T&C**